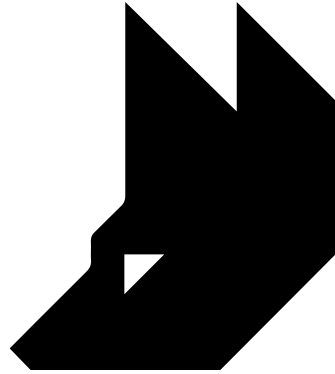


# Bringing Clarity, Protecting Trust.

How Everfox helped a government organization turn suspicious behavior into a clear, evidence-based decision.



**Inside a secure government facility, an employee repeatedly minimized windows whenever colleagues approached their desk.**

Because it was a high-security environment, behavior such as this is enough to raise concern, especially when sensitive information and mission-critical systems are involved.

Leadership needed to understand what was happening without disrupting critical operations or making the wrong call.

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## THE MISSION:

Due to the nature of the facility, this type of behavior could not be ignored. It did not necessarily indicate malicious intent, but it did require investigation.

The organization needed a fast, discreet and evidence-driven way to understand what was happening before taking action.

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## THE CHALLENGE:

Suspicion without context can create unnecessary risk and without clear visibility, leaders are faced with two bad outcomes:

1. Ignore the behavior and potentially miss a genuine insider threat.
2. Act too quickly and risk removing an employee without understanding the facts, which could result in:
  - Operational disruption
  - Loss of cleared personnel
  - Recruiting and replacement costs
  - Legal exposure
  - Damage to employee trust & reputation

The organization needed irrefutable evidence, not assumptions, to understand whether the behavior posed a risk to sensitive information, operations, or the people around them.

## THE SOLUTION:

Thankfully, the government organization already had **Everfox User Activity Monitoring (UAM)** in place, giving analysts the visibility they needed to understand exactly what the employee was doing.

Using **keystroke monitoring, video evidence and behavioral context**, the team could investigate the activity quickly, discreetly and with the evidence needed to separate suspicious behavior from genuine risk.

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## THE RESULT:

Following the investigation, the evidence showed that there was no insider threat. The employee was doing personal work, not attempting to access or move sensitive information.

Leadership was able to respond proportionately, providing corrective guidance rather than escalating unnecessarily.

The employee remained in place, mission operations continued, and the organization avoided an unnecessary termination.

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## THE IMPACT:

By replacing assumption with evidence, the organization made the right decision without compromising security or mission readiness.

Everfox helped the government organization:

- Retain a cleared employee
- Avoid an unnecessary termination
- Maintain mission-critical operations without disruptions
- Reduce potential legal and reputational exposure
- Strengthen confidence in its insider risk program

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## TURN INSIDER ACTIVITY INTO CONFIDENT ACTION

Everfox gives security teams the visibility, context and evidence they need to identify risk, investigate faster and protect operational readiness.

**Talk to an Everfox Insider Risk expert** →

**everfox.com**

## EVERFOX UAM

Go beyond detection with a more pro-active and operationally proven approach toward mitigating insider risk.

### Keystroke Monitoring

Understand what actions were being taken.

### Video Evidence

See all of the activity in context.

### Behavior Insights

Separate suspicious-looking behavior from genuine risk.

## THE VALUE OF GETTING THE DECISION RIGHT

### \$1.77 MILLION

Potential value from improved employee retention

### \$1.59 MILLION

Potential avoided cost of unfair dismissal claims

### UP TO 70%

Reduction in negligent or mistaken incidents

Source: The TOTAL ECONOMIC IMPACT™ OF EVERFOX EVERSHIELD. A commissioned study conducted by Forrester Consulting on behalf of Everfox. March 2025.

[www.everfox.com/blog/press-releases/forrester-2025-total-economic-impact-report/](https://www.everfox.com/blog/press-releases/forrester-2025-total-economic-impact-report/)